

# Operational Research at the service of Operating Room Management

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## ImproveOR

Building decision support tools for improved  
Operating Room Management



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Surgical activity has a substantial impact in hospitals.

- concerns with equity and speed of access;
- increasing demand but scarce resources.

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Operational Research techniques can help but need to **take into account real-life issues such as uncertainty, stakeholder preferences, etc.**, in order to be applicable in practice.

This is especially important in the health care sector since “workers” are **highly-specialized**, “customers” present with possible **life-threatening** situations, and demand for resources (e.g., surgical time, beds, etc.) is **never certain**.

## Part I

Designing master surgery schedules with  
downstream unit integration via  
stochastic optimization

- 1 Introduction
- 2 The master surgery scheduling problem
- 3 Downstream unit integration
- 4 Stochastic optimization model
- 5 Preliminary (proof of concept) results
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# Introduction

A master surgery schedule is a timetable for the operating theater.

- strategic decisions define the operating theater time blocks;
- surgical specialties/groups or surgeons are allocated to those blocks;
- tactical decision and cyclical.

	Mon		Tue		Wed		Thu		Fri	
Room	1	2	1	2	1	2	1	2	1	2
M	SS <sub>4</sub>	SS <sub>2</sub>	SS <sub>1</sub>	SS <sub>3</sub>	SS <sub>4</sub>	SS <sub>2</sub>	SS <sub>1</sub>	SS <sub>3</sub>	SS <sub>4</sub>	SS <sub>4</sub>
A	SS <sub>1</sub>	SS <sub>2</sub>	SS <sub>1</sub>	SS <sub>3</sub>	SS <sub>1</sub>	SS <sub>1</sub>	SS <sub>1</sub>	SS <sub>3</sub>	SS <sub>4</sub>	SS <sub>3</sub>

**Table:** Example of a master surgery schedule - one week, two ORs, two shifts.



## Tactical decision:

- demand and availability for each specialty is known;
- surgeries are not scheduled at this point, however
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## Downstream unit integration:

- wards, ICU, ...;
- overutilization leads to cancellations or early discharges;
- strong impact on patient safety;
- historical data can be used to predict utilization rates.

## The master surgery scheduling problem

Master surgery (block) scheduling problem:

- assign surgical specialties to operating theater time blocks;
- minimize or maximize some objective;
- subject to demand and availability;
- subject to cyclical nature;
- subject to ...

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**Sets and indices**

$t \in T$  days in the master surgery schedule cycle

$s \in S$  surgical specialties

$b \in B$  operating theater time blocks (day, room and shift)

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**Parameters**

$p_s$  expected benefit for assigning each surgical specialty

$d_s$  demand of each surgical specialty

$a_s$  availability of each surgical specialty

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**Decision variables**

$x_{sb}$  1 if surgical specialty  $s$  is assigned to block  $b$ ; 0 otherwise

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Table: Notation (part 1)

$$\text{Maximize } \sum_{s \in S} \sum_{b \in B} p_s x_{sb}$$

$$\text{subject to: } \sum_{s \in S} x_{sb} \leq 1 \quad \forall b \in B,$$

$$\sum_{b \in B} x_{sb} \geq d_s \quad \forall s \in S,$$

$$\sum_{b \in B} x_{sb} \leq a_s \quad \forall s \in S,$$

$$x_{sb} \in \{0, 1\} \quad \forall s \in S, \forall b \in B.$$

## Downstream unit integration

Surgical specialty assigned to a block  $\Rightarrow$  patients requiring beds. Instead of “blindly” designing the master surgery schedule, we can take this certain uncertainty into account.



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**Sets and indices**

$l \in L$	bed types
$\theta \in \{0, 1, \dots, \Theta\}$	“days ago”

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Table: Notation (part 2)

We define  $r_{lts\theta}$  as the number of beds of type  $l$  required in day  $t$  by surgical specialty  $s$  assigned to a block  $\theta$  days ago. These parameters are random variables with a probability distribution that may be estimated using historical data.

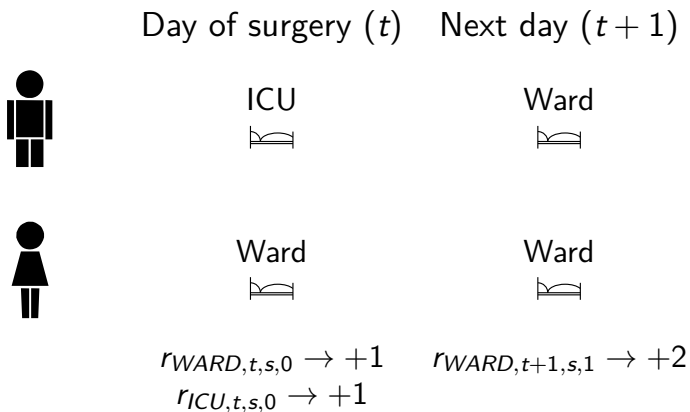


Figure: Example

The master surgery schedule is cyclical, but bed requirements are not:

- two cycles:  $T$  and  $U = kT$ , where  $k \in \mathbb{N}$ ;
- $k = +\infty$  would be more realistic (non-cyclical);
- “sufficiently large”  $k$  should be enough.

For every  $i = 1, \dots, k$ , let  $U_i$  be the  $i$ -th time period of length  $T$ .

- for each time period we have bed requirements  $r_{tst}^i$ ;
- identically distributed to  $r_{tst}$ .

## Stochastic optimization model

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<b>Subsets</b>	
$B(u - \theta)$	blocks of day $(u - \theta) \bmod T$ , with $u \in U$

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<b>Parameters</b>	
$C_l$	number of beds of type $l$ available
$\alpha$	penalty for every bed used above capacity
$\gamma$	maximum overutilization

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<b>Decision variables</b>	
$y_{lu}$	number of extra beds of type $l$ used in day $u$

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Table: Notation (part 3)

The benefit parameter “naturally” guarantees that operating rooms are not underutilized  $\Rightarrow$  recourse objective function penalizes overutilization:

$$\text{Minimize } \sum_{l \in L} \sum_{u \in U} \alpha y_{lu}$$

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Bed requirements roll over to the following days  $\Rightarrow$  add them all up and limit them by the corresponding capacity:

$$\sum_{s \in S} \sum_{\theta=0}^{\Theta} \sum_{b \in B(u-\theta)} r_{lus\theta}^j x_{sb} \leq C_l + y_{lu} \quad \forall l \in L, \forall i \in \{1, \dots, k\}, \forall u \in U_i$$

Most hospitals have dedicated operating room time for non-elective patients:

- whole operating rooms or divided among several;
- pre-planned in the master surgery schedule;
- random variables  $\bar{r}_{lu\theta}^j$ .

Assuming that every urgent patient is admitted:

$$\sum_{s \in S} \sum_{\theta=0}^{\Theta} \sum_{b \in B(u-\theta)} r_{lus\theta}^j x_{sb} + \sum_{\theta=0}^{\Theta} \bar{r}_{lu\theta}^j \leq C_l + y_{lu} \quad \forall l \in L,$$

$$\forall i \in \{1, \dots, k\}, \forall u \in U_i$$



$$\begin{aligned}
 & \text{Maximize} && \sum_{s \in S} \sum_{b \in B} p_s x_{sb} - E[Q(x, r)] \\
 & \text{subject to:} && \sum_{s \in S} x_{sb} \leq 1 && \forall b \in B, \\
 & && \sum_{b \in B} x_{sb} \geq d_s && \forall s \in S, \\
 & && \sum_{b \in B} x_{sb} \leq a_s && \forall s \in S, \\
 & && x_{sb} \in \{0, 1\} && \forall s \in S, \forall b \in B.
 \end{aligned}$$

where  $Q(x, r)$  is the optimal value of the second stage model

$$\begin{aligned}
 & \text{Minimize} && \sum_{l \in L} \sum_{u \in U} \alpha y_{lu} \\
 & \text{subject to:} && \sum_{s \in S} \sum_{\theta=0}^{\Theta} \sum_{b \in B(u-\theta)} r_{lus\theta}^i x_{sb} + \sum_{\theta=0}^{\Theta} \bar{r}_{lu\theta}^i \leq C_l + y_{lu} && \forall l \in L, \forall i \in \{1, \dots, k\}, \forall u \in U_i \\
 & && 0 \leq y_{lu} \leq \gamma && \forall l \in L, \forall u \in U
 \end{aligned}$$

## Preliminary (proof of concept) results

For every  $i$ -th time period of length  $T$  and for every surgical specialty we generate patients (elective and non-elective) which will require a bed:

- the number of patients;
  - their paths (ICU only, ICU then ward, ward only);
  - their length of stay in the ICU and/or ward;
- ⇒ coefficients of the  $x$  variables in the bed requirement constraints.

Historical data is fundamental to estimate probabilities (i.e., frequency).

- results so far are based on randomly generated data;
- we are now preparing real data.

$\alpha$	$\gamma$	Time (s)	Benefit	Ward OvUt		ICU OvUt	
				Max	Avg	Max	Avg
1	0	6	4523	0	0	0	0
1	1	374	4635	1	0.0000412	1	0.000412
1	2	546	4848	2	0.000343	2	0.000962
1	3	49	5143	3	0.000989	3	0.001786
3	0	5	4523	0	0	0	0
3	1	308	4632	1	0.0000412	1	0.000275
3	2	3058	4830	2	0.000247	2	0.000824
3	3	42	5129	3	0.000907	3	0.001374

**Table:** Preliminary results ( $T = 7$ ,  $|S| = 10$ ,  $|B| = 10 \times 2$ ,  $k = 52 \times 20$ )

Solutions for one sample only  $\Rightarrow$  use Benders decomposition.

## Conclusion

We present a stochastic optimization model to integrate downstream units in the design of master surgery schedules.

- improve patient safety;
- improve the efficiency of the operating theater;
- different approach compared to the literature;
- solvable sample size can be improved;
- requires real (good) data.

## Future work:

- subdividing surgical specialties for a more accurate prediction;
- solving bigger sample sizes and faster using Benders decomposition;
- real data.

## Other possible extensions:

- different ICU and/or ward configurations, such as shared wards;
- workload balance among nurses in different wards;
- workload balance among surgeons in the operating room;
- fairness/equity in operating room time distribution (to whom? patients, surgeons, ...).

## Part II

# (Near) Future research



In health care, many different groups of highly-specialized people are involved in the decision making.

- doctors, anesthetists, nurses, administration, ...;
- conflicting, although entirely valid, opinions;
- a compromise is needed for the schedule to be accepted in practice;
- are patients stakeholders?

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## **Step 1:**

Write down a list of objectives and constraints arising from stakeholders, both in the field and in the literature.

## **Step 2:**

Develop a generic multi-objective optimization framework that can handle most (all?) requirements simultaneously.

# Thank you for your attention!

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